



Pawprints UK
07740 285 575

Pawprints UK
32 Woodpecker Close
Gt. Barford
Bedfordshire
MK44 3BG

Terms of Business for Boarding Dogs and Small Pets

Effective 1st April 2014

Rates: Are those which are agreed at time of booking, as we offer a bespoke service.

Where it is requested by the client to commence an assignment prior to 8.00 am or completion after 6pm an additional charge will be made for that day only.

Services provided on Bank holidays will be charged at double the daily rate.

Payment: Client's will be invoiced and payment will be due on completion of their assignment. Payment can be made by either cash, cheques or bank transfer. Cheques should be made payable to Pawprints UK.

1. Should any person treat privately with any of our companions for the provision of small pet boarding services, we will take legal action (see Conditions).
2. Bookings are only accepted subject to our Conditions and Terms of Business.

Conditions for Boarding Dogs and Small Pets

Effective 1st April 2014

1. Acceptance of the services of a Pawprints UK Companion is deemed acceptance of our Conditions and Terms of Business, and an agreement to pay our charges.
2. A 50% deposit of the full invoice amount is payable at the time of booking. The balance must be settled in full on completion of your assignment and collection of your pet.
3. 30 days notice of cancellation must be given in writing, failure to do so will result in a 50% charge of the total sum being due.
4. Pawprints UK may replace the designated Companion with a substitute in cases of illness or other unforeseeable circumstances that prevent the Companion from being able to complete the assignment.
5. The client agrees by acceptance of our Conditions and Terms of Business to pay on demand any charges arising from any loss or damage to property whilst your pet(s) are in our care, or that of our Companions. No liability will be attached to Pawprints UK or it's Companions.
6. All dogs must be treated for fleas and worms a maximum of 7 days prior to boarding.
7. The client authorises Pawprints UK and the Companion to seek veterinary advice and/or treatment in the event that any pet being cared for becomes (or appears to become) ill or injured. Where possible the client's preferred veterinary surgeon will be used; however Pawprints UK reserves the right to use another veterinary surgeon if necessary. Any veterinary costs incurred by Pawprints UK and/or the Companion in this regard must be reimbursed in full by the client within 7 days of completion of your assignment

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8. We reserve the right to:

- a) Impose supplemental charges at any time before the assignment commences, during the assignment or at the end of the assignment, and/or
- b) Terminate the arrangement immediately without liability on the part of Pawprints UK or their Companion

if:

- i) There is a material change in the nature of the assignment, which could not have been reasonably foreseen by either party, or
- ii) The assignment does not match the client's original description and necessitates more time, special requirements, responsibilities, expertise or cost on the part of the Companion.

9. The client shall not, otherwise than through Pawprints UK, engage any companion of Pawprints UK (or any person who within 24 months of the engagement was such a companion) to provide small pet boarding services whether paid or unpaid. In the event of breach of this condition the client shall indemnify Pawprints UK against all loss, damages and expense suffered by Pawprints UK as a result of the breach.

10. All bookings must be made directly with Pawprints UK. Companions are not authorised to accept bookings.

11. No variation of these Terms and Conditions will have effect unless confirmed by us in writing.

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