



**Pawprints UK**  
07740 285 575

Pawprints UK  
32 Woodpecker Close  
Gt. Barford  
Bedfordshire  
MK44 3BG

## Terms of Business for Dog Walking

### Effective 1st April 2014

Rates: Are those which are agreed at time of booking, as we offer a bespoke service.

A travel charge may be applicable - this will also be confirmed at the time of booking.

Where it is requested by the client to commence an assignment prior to 8.00 am or completion after 8 pm an additional charge will be made for that day only, at time and half.

Services provided on Bank holidays will be charged at double the daily rate.

A higher rate will be charged for dog walking/day care services provided at weekends. (Details will be given at time of booking).

Payment: Client's will be invoiced on a monthly basis and our terms of business are strictly 14 days. Payment can be made by either cheque, cash or bank transfer. Cheques should be made payable to Pawprints UK.

1. Should any person treat privately with any of our companions for the provision of dog walking services, we will take legal action (see Conditions).
2. All our companions adhere to a strict no smoking policy and are not permitted to smoke whilst on the client's premises.
3. Bookings are only accepted subject to our Conditions and Terms of Business.

### Conditions for Dog Walking

#### Effective 1st April 2014

1. Acceptance of the services of a Pawprints UK Companion is deemed acceptance of our Conditions and Terms of Business, and an agreement to pay our charges.
2. 24 hours notice of cancellation must be given in writing, by contacting the office on 07740 285575 or e-mail. **Failure to do so will result in full payment for that day(s) being charged.**
3. Pawprints UK may replace the designated Companion with a substitute in cases of illness or other unforeseeable circumstances that prevent the Companion from being able to complete the assignment.

4. The client authorises Pawprints UK and the Companion to seek veterinary advice and/or treatment in the event that any pet being cared for becomes (or appears to become) ill or injured. Where possible the client's preferred veterinary surgeon will be used; however Pawprints UK reserves the right to use another veterinary surgeon if necessary. Any veterinary costs incurred by Pawprints UK and/or the Companion in this regard must be reimbursed in full by the client within 7 days.

5. We reserve the right to:

- a) Impose supplemental charges at any time before the assignment commences, during the assignment or at the end of the assignment, and/or
- b) Terminate the arrangement immediately without liability on the part of Pawprints UK or their Companion

if:

- i) There is a material change in the nature of the assignment, which could not have been reasonably foreseen by either party, or
- ii) The assignment does not match the client's original description and necessitates more time, special requirements, responsibilities, expertise or cost on the part of the Companion.

6. The client shall not, otherwise than through Pawprints UK, engage any companion of Pawprints UK (or any person who within 24 months of the engagement was such a companion) to provide dog walking services whether paid or unpaid. In the event of breach of this condition the client shall indemnify Pawprints UK against all loss, damages and expense suffered by Pawprints UK as a result of the breach.

7. All bookings must be made directly with Pawprints UK. Companions are not authorised to accept bookings.

8. No variation of these Terms and Conditions will have effect unless confirmed by us in writing.

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